

INTRODUCTION

Our privacy policy will help you understand what information we collect at “Riverfront Residences” app and how it uses it. When we talk about “Riverfront Residences” app, “we,” “our,” or “us”, we are referring to Accrete Technology (S) Pte Ltd, the company which provides the Services. When we talk about the “Services”, we are referring to our “Riverfront Residences” mobile application and “Riverfront Residences” web application.

Information we collect and receive.

1. Customer Data

Content and information submitted by users to the Services is referred to in this policy as “Customer Data”. Customer Data is controlled by the condominium who use the Services (the “Customer”).

Where “Riverfront Residences” app collects or processes Customer Data, it does so on behalf of the Customer.

If you activate your user account via mobile number, you are a “user”. The Customer determines its own policies regarding storage, access, modification, deletion, sharing, and retention of Customer Data which may apply to your use of the Services. Please check with the Customer about the policies and settings it has in place.

2. Other Information

“Riverfront Residences” app may also collect and receive the following information:

- Account creation information. Users may provide information such as an email address, phone number, and photo to create an account.
- Services usage information. This is information about how you are accessing and using the Services, which may include administrative and support communications with us.
- Log data. When you use the Services, our servers automatically record information when you are using it. This log data may include your Internet Protocol address, your browser type and settings, the date and time of your use of the Services, information about your browser configuration and plug-ins, language preferences, and cookie data.
- Device information. We may collect information about the device you are using the Services on, including what type of device it is, what operating system you are using, device settings, application IDs, unique device identifiers, and crash data. Whether we collect some or all this information often depends on what type of device you are using and its settings.

- Geo-location information. Precise GPS location from mobile devices is collected only with your permission. Wi-Fi and IP addresses received from your browser or device may be used to determine approximate location.

Our Cookie Policy.

“Riverfront Residences” app use cookies and similar technologies to provide and support our websites and Services.

How we use your information

We use your information to provide and improve the Services.

1. Customer Data

“Riverfront Residences” app may access and use Customer Data as reasonably necessary and in accordance with Customer’s instructions to (a) provide, maintain and improve the Services; (b) to prevent or address service, security, technical issues or at a Customer’s request in connection with customer support matters; (c) as required by and (d) as set forth in our agreement with the Customer or as expressly permitted in writing by the Customer.

2. Other information

We use other kinds of information in providing the Services. Specifically:

- To understand and improve our Services. We carry out research and analyse trends to better understand how users are using the Services and improve them.
- Responding to your requests. If you contact us with a problem or question, we will use your information to respond.
- Sending emails and “Riverfront Residences” app messages. We may send you Service and administrative emails and messages. We may also contact you to inform you about changes in our Services, our Service offerings, and important Service-related notices, such as security and fraud notices. These emails and messages are considered part of the Services and you may not opt-out of them. In addition, we sometimes send SMS, notifications and emails about new product features or other news about “Riverfront Residences” app. You can opt out of these at any time.
- Investigating and preventing bad stuff from happening. We work hard to keep the Services secure and to prevent abuse and fraud. This policy is not intended to place any limits on what we do with data that is aggregated and/or de-identified so it is no longer associated with an identifiable user or Customer of the Services.

Security

Accrete Technology (S) Pte Ltd takes security seriously. We take various steps to protect information you provide to us from loss, misuse, and unauthorized access or disclosure. These steps consider the sensitivity of the information we collect, process and store, and the current state of technology.

Changes to this Privacy Policy

We may change this policy from time to time, and if we do, we will post any changes on this page. If you continue to use the Services after those changes are in effect, you agree to the revised policy.